



WE WANT TO HEAR FROM YOU

To better assist our customers and residents, we want to hear from you! This form is to be used for you to document your positive comments, concerns, or complaints. Please fill out this form and return it to the District Secretary or mail it to the attention of the General Manager, Buffalo Springs Lake, 9999 High Meadow Road, Lubbock Texas 79404. You will be contacted by someone from the District about your concern. All complaints are reviewed by the General Manager.

Date: _____

Name of Person Reporting: _____

Telephone Number: _____

Address: _____

How was your recent visit at Buffalo Springs Lake?

Were you treated appropriately by our lake staff? If not, what was the name of the staff member?

How were the amenities provided by the lake?

What can we do, in your opinion, to make your stay or visit at Buffalo Springs Lake the best possible.

Additional comments, suggestions, and concerns:

Date received by District Secretary: _____

Action/Response by District Secretary: _____

Date reviewed by General Manager: _____

Date reviewed with Customer/Resident: _____